# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, DC 20549

# FORM 8-K

CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of report (Date of earliest event reported): October 26, 2022

# **Goosehead Insurance, Inc.**

(Exact Name of Registrant as Specified in Charter)

<u>Delaware</u>

(State or Other Jurisdiction of Incorporation)

<u>001-38466</u>

(Commission File Number) 82-3886022

(I.R.S. Employer Identification No.)

1500 Solana Boulevard, Ste. 4500 Westlake, Texas 76262 (Address of Principal Executive Offices, and Zip Code)

214-838-5500

Registrant's Telephone Number, Including Area Code

Not applicable

(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

Written communication pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communication pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communication pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

T	itle of each class	Trading Symbol(s)	Name of each exchange on which registered				
Class A Common St	ock, par value \$.01 per share	GSHD	NASDAQ				

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (17 CFR §230.405) or Rule 12b-2 of the Securities Exchange Act of 1934 (17 CFR §240.12b-2).

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

#### Item 2.02 Results of Operations and Financial Condition.

On October 26, 2022 Goosehead Insurance, Inc. issued a press release announcing its financial results for the quarter ended September 30, 2022. A copy of the press release is furnished as Exhibit 99.1 to this Current Report on Form 8-K and is incorporated by reference herein. **Item 9.01 Financial Statements and Exhibits.** 

 (d) Exhibit
 Exhibit

 No.
 Description

 99.1
 Press Release issued by Goosehead Insurance, Inc. dated October 26, 2022 (furnished pursuant to Item 2.02)

 Date: October 26, 2022
 EXHIBIT INDEX

 No.
 EXHIBIT INDEX

 99.1
 Press Release issued by Goosehead Insurance, Inc. on October 26, 2022

 99.1
 Press Release issued by Goosehead Insurance, Inc. on October 26, 2022

 99.1
 Press Release issued by Goosehead Insurance, Inc. on October 26, 2022

 99.1
 Press Release issued by Goosehead Insurance, Inc. on October 26, 2022

 SIGNATURES
 SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

#### **GOOSEHEAD INSURANCE, INC.**

By: /s/ Mark E. Jones

Mark E. Jones Chairman and Chief Executive Officer

## **GOOSEHEAD INSURANCE, INC. ANNOUNCES THIRD QUARTER 2022 RESULTS**

— Total and Core Revenue Each Increased 38% and 39% over the Prior Year, Respectively –

- Total Written Premium Increased 42% to \$616 million -

- Net Income of \$3.0 million, decreased \$2.3 million from a Year Ago -

- Adjusted EBITDA of \$11.0 million was up 67% over the Prior-Year Period -

- Adjusted EBITDA Margin Increased over 320 Basis Points to 19% in the Third Quarter -

- Operating Franchises Increased 23% and Corporate Agent headcount decreased 18% -

**WESTLAKE, TEXAS – October 26, 2022 -** Goosehead Insurance, Inc. ("Goosehead" or the "Company") (NASDAQ: GSHD), a rapidly growing independent personal lines insurance agency, today announced results for the third quarter ended September 30, 2022.

### Third Quarter 2022 Highlights

- Total Revenues grew organically 38% over the prior-year period to \$57.7 million in the third quarter of 2022
- Third quarter Core Revenues\* of \$51.9 million increased 39% over the prior-year period
- Third quarter net income of \$3.0 million decreased 43%, EPS of \$0.09 per share decreased 55% and adjusted EPS\* of \$0.24 per share declined 8%, over the prior-year period
- Adjusted EBITDA\* grew 67% over the prior-year period to \$11.0 million
- Adjusted EBITDA Margin\* increased 3 points over the prior-year period to 19%.
- Total written premiums placed for the third quarter increased 42% over the prior-year period to \$616 million
- Policies in force grew 31% from the prior-year period to approximately 1,238,000
- Corporate sales headcount of 411 was down 18% year-over-year
- Total franchises increased 17% compared to the prior-year period to 2,287; operating franchises grew 23% compared to the prior-year period to 1,403

\*Core Revenue, Adjusted EPS, Adjusted EBITDA, and Adjusted EBITDA Margin are non-GAAP measures. Reconciliations of Core Revenue to total revenues, Adjusted EBITDA to net income and Adjusted EPS to basic earnings per share, the most directly comparable financial measures presented in accordance with GAAP, are set forth in the reconciliation table accompanying this release.

"We delivered excellent growth in revenue and earnings for the third quarter, further validating the strength and consistency of our platform in an increasingly challenging macro-economic environment.," stated Mark E. Jones, Chairman and CEO. "In the third quarter premiums grew 42% with some increasing benefit from auto and home rates that could continue through this year and into 2023 given industry loss trends. Total revenues increased 38%, core revenues grew 39% and Adjusted EBITDA increased 67% with EBITDA margin up over 320 basis points. We are already beginning to see the emerging benefits from optimizing our resources to emphasize growth of our Franchise distribution and drive improvement in productivity of Corporate distribution. Franchise launches were up 57% in the quarter while the quality of our Franchises and pipeline continues to improve. We are ramping up our efforts to help an increasing number of franchises scale operations through producer additions and we are creating more opportunity for our highest quality corporate agents to become franchisees. We expect these efforts to result in continued strong growth of our approximately 2,500 total sales agents across both Corporate and Franchise distribution as we continue our march towards industry leadership in US Personal Lines."

#### **Third Quarter 2022 Results**

For the third quarter of 2022, revenues were \$57.7 million, an increase of 38% compared to the corresponding period in 2021. Core Revenues, a non-GAAP measure which excludes contingent commissions, initial franchise fees, interest income, and other income, were \$51.9 million, a 39% increase from \$37.2 million in the prior-year period. Core Revenues are the most reliable revenue stream for the Company, consisting of New Business Commissions, Agency Fees, New Business Royalty Fees, Renewal Commissions, and Renewal Royalty Fees. Core Revenue growth was driven by growth in operating franchises, rising premium rates, and strong client retention of 88%. The Company grew total written premiums, which we consider to be the leading indicator of future revenue growth, by 42% in the third quarter.

Total operating expenses, excluding equity-based compensation, depreciation and amortization, for the third quarter of 2022 were \$46.7 million, up 33% from \$35.1 million in the prior-year period. The increase from the prior period was due to larger employee compensation and benefits expenses related to investments in franchise recruiters, service agents, and information systems. Equity-based compensation increased to \$5.4 million for the period, compared to \$1.9 million a year ago. The change in this non-cash item relates to the Black-Scholes valuation of newly issued options, which takes into account stock price on the grant date and historical volatility, among other inputs. Bad debt expense of \$2.3 million increased from \$0.7 million a year ago due to increased terminations of signed franchises that have yet to launch. General and Administrative expenses are also higher versus a year ago due to increased real estate costs related to 2021 office openings, software expenses, and increased travel, meals, and entertainment costs.

Net income in the third quarter of 2022 was \$3.0 million, with the decrease due to higher non-cash stock compensation expense and lower income tax benefit. Net income attributable to Goosehead Insurance, Inc. for the third quarter of 2022 was \$2.0 million, or \$0.09 per basic and diluted share. Adjusted EPS for the third quarter of 2022, which excludes equity-based compensation, was \$0.24 per share. Total Adjusted EBITDA was \$11.0 million for the third quarter of 2022 compared to \$6.6 million in the prior-year period. Adjusted EBITDA Margin of 19% was up 3 points in the quarter.

### Liquidity and Capital Resources

As of September 30, 2022, the Company had cash and cash equivalents of \$46.1 million. We had an unused line of credit of \$24.8 million as of September 30, 2022. Total outstanding term note payable balance was \$95.6 million as of September 30, 2022.

## 2022 Outlook

The Company's outlook for full year 2022 is as follows:

- Total written premiums placed for 2022 are expected to be between \$2.176 billion and \$2.215 billion, representing organic growth of 40% on the low end of the range to 42% on the high end of the range.
- Total revenues for 2022 are expected to be between \$194 million and \$205 million, representing organic growth of 28% on the low end of the range to 35% on the high end of the range, driven by high levels of Core Revenue growth partly offset by lower than historical average contingent commissions of \$7-10 million for the full year 2022 as our carriers continue to struggle with their underwriting profitability.
- After a year of historical investments in people, technology, and real estate, Adjusted EBITDA Margin is expected to expand for the full year 2022.

## **Conference Call Information**

Goosehead will host a conference call and webcast today at 4:30 PM ET to discuss these results.

The dial-in number for the conference call is (855) 327-6837 (toll-free) or (631) 891-4304 (international). Please dial the number 10 minutes prior to the scheduled start time.

In addition, a live webcast of the conference call will also be available on Goosehead's investor relations website at <u>http://ir.gooseheadinsurance.com</u>.

A webcast replay of the call will be available at <u>http://ir.gooseheadinsurance.com</u> for one year following the call.

### About Goosehead

Goosehead (NASDAQ: GSHD) is a rapidly growing and innovative independent personal lines insurance agency that distributes its products and services throughout the United States. Goosehead was founded on the premise that the consumer should be at the center of our universe and that everything we do should be directed at providing extraordinary value by offering broad product choice and a world-class service experience. Goosehead represents over 150 insurance companies that underwrite personal lines and small commercial lines risks, and its operations include a network of 12 corporate sales offices and 2,287 operating and contracted franchise locations. For more information, please visit gooseheadinsurance.com.

#### **Forward-Looking Statements**

This press release may contain various "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, which represent Goosehead's expectations or beliefs concerning future events. Forward-looking statements are statements other than historical facts and may include statements that address future operating, financial or business performance or Goosehead's strategies or expectations. In some cases, you can identify these statements by forward-looking words such as "may", "might", "will", "should", "expects", "plans", "anticipates", "believes", "estimates", "predicts", "projects", "potential", "outlook" or "continue", or the negative of these terms or other comparable terminology. Forward-looking statements are based on management's current expectations and beliefs and involve significant risks and uncertainties that could cause actual results, developments and business decisions to differ materially from those contemplated by these statements.

Factors that could cause actual results or performance to differ from the expectations expressed or implied in such forwardlooking statements include, but are not limited to, conditions impacting insurance carriers or other parties with which Goosehead does business, the economic effects of the COVID-19 pandemic, the loss of one or more key executives or an inability to attract and retain qualified personnel and the failure to attract and retain highly

4

qualified franchisees. These risks and uncertainties also include, but are not limited to, those described under the captions "1A. Risk Factors" in Goosehead's Annual Report on Form 10-K for the year ended December 31, 2021 and in Goosehead's other filings with the SEC, which are available free of charge on the Securities Exchange Commission's website at: www.sec.gov. Should one or more of these risks or uncertainties materialize, or should underlying assumptions prove incorrect, actual results may vary materially from those indicated. All forward-looking statements and all subsequent written and oral forward-looking statements attributable to Goosehead or to persons acting on behalf of Goosehead are expressly qualified in their entirety by reference to these risks and uncertainties. You should not place undue reliance on forward-looking statements. Forward-looking statements speak only as of the date they are made, and Goosehead does not undertake any obligation to update them in light of new information, future developments or otherwise, except as may be required under applicable law.

#### Contacts

Investor Contact: Dan Farrell Goosehead Insurance - VP Capital Markets Phone: (214) 838-5290 Email: dan.farrell@goosehead.com; IR@goosehead.com;

PR Contact: Mission North for Goosehead Insurance Email: goosehead@missionnorth.com; PR@goosehead.com

## Goosehead Insurance, Inc. Condensed Consolidated Statements of Operations (Unaudited)

(In thousands, except per share amounts)

	Т	Three Months Ended September 30,			Nine Months September			
		2022		2021		2022		2021
Revenues:								
Commissions and agency fees	\$	27,402	\$	22,420	\$	73,676	\$	61,007
Franchise revenues		29,922		18,960		77,299		49,234
Interest income		363		301		1,012		841
Total revenues		57,687		41,681		151,987		111,082
Operating Expenses:								
Employee compensation and benefits		36,328		26,078		99,471		69,862
General and administrative expenses		13,456		10,141		39,358		29,549
Bad debts		2,306		732		4,762		1,825
Depreciation and amortization		1,809		1,188		5,043		3,320
Total operating expenses		53,899		38,139		148,634		104,556
Income from operations		3,788		3,542		3,353		6,526
Other Income (Expense):								
Other income				7		_		146
Interest expense		(1,414)		(756)		(3,411)		(1,903)
Income (loss) before taxes		2,374		2,793		(58)		4,769
Tax expense (benefit)		(666)		(2,575)		(104)		(2,646)
Net income		3,040		5,368		46		7,415
Less: net income attributable to non-controlling interests		1,061		1,332		(18)		2,288
Net income attributable to Goosehead Insurance, Inc.	\$	1,979	\$	4,036	\$	64	\$	5,127
Earnings per share:								
Basic	\$	0.09	\$	0.21	\$	_	\$	0.27
Diluted	\$	0.09	\$	0.19	\$	_	\$	0.25
Weighted average shares of Class A common stock outstanding								
Basic		20,892		19,559		20,531		18,903
Diluted		21,569		21,206		21,430		20,570

## Goosehead Insurance, Inc. Condensed Consolidated Statements of Operations (Unaudited)

(In thousands, except per share amounts)

	Three months ended Se	ptember 30,	Nine Months Ended Sep	d September 30,		
	2022	2021	2022	2021		
Revenues:						
Core Revenue:						
Renewal Commissions <sup>(1)</sup>	16,485	10,969	41,233	29,036		
Renewal Royalty Fees <sup>(2)</sup>	21,574	13,206	54,446	33,622		
New Business Commissions <sup>(1)</sup>	6,215	6,013	18,312	16,573		
New Business Royalty Fees <sup>(2)</sup>	4,866	4,003	13,979	10,840		
Agency Fees <sup>(1)</sup>	2,740	3,050	8,491	8,579		
Total Core Revenue	51,880	37,241	136,461	98,650		
Cost Recovery Revenue:						
Initial Franchise Fees <sup>(2)</sup>	3,056	1,680	7,943	4,570		
Interest Income	363	301	1,012	841		
Total Cost Recovery Revenue	3,419	1,981	8,955	5,411		
Ancillary Revenue:						
Contingent Commissions <sup>(1)</sup>	1,962	2,388	5,640	6,819		
Other Franchise Revenues <sup>(2)</sup>	426	71	931	202		
Total Ancillary Revenue	2,388	2,459	6,571	7,021		
Total Revenues	57,687	41,681	151,987	111,082		
Operating Expenses:						
Employee compensation and benefits, excluding equity-based compensation	30,933	24,227	83,115	64,218		
General and administrative expenses	13,456	10,141	39,358	29,549		
Bad debts	2,306	732	4,762	1,825		
Total	46,695	35,100	127,235	95,592		
Adjusted EBITDA	10,992	6,581	24,752	15,490		
Adjusted EBITDA Margin	19 %	16 %	16 %	14 %		
Interest expense	(1,414)	(756)	(3,411)	(1,903)		
Depreciation and amortization	(1,809)	(1,188)	(5,043)	(3,320)		
Tax (expense) benefit	666	2,575	104	2,646		
Equity-based compensation	(5,395)	(1,851)	(16,356)	(5,644)		
Other Income		7		146		
Net Income	3,040	5,368	46	7,415		

 Renewal Commissions, New Business Commissions, Agency Fees, and Contingent Commissions are included in "Commissions and agency fees" as shown on the Condensed Consolidated statements of operations within Goosehead's Form 10-Q for the three and nine months ended September 30, 2022 and 2021.
 Renewal Royalty Fees, New Business Royalty Fees, Initial Franchise Fees, and Other Franchise Revenues are included in "Franchise revenues" as shown on the Condensed Consolidated statements of operations within Goosehead's Form 10-Q for the three and nine months ended September 30, 2022 and 2021.

## Goosehead Insurance, Inc. Condensed Consolidated Balance Sheets (Unaudited)

(In thousands, except per share amounts)

.

	Se	ptember 30, 2022	De	cember 31, 2021
Assets				
Current Assets:				
Cash and cash equivalents	\$	46,107	\$	28,526
Restricted cash		2,263		1,953
Commissions and agency fees receivable, net		11,271		12,056
Receivable from franchisees, net		2,929		2,986
Prepaid expenses		5,573		4,785
Total current assets		68,143		50,306
Receivable from franchisees, net of current portion		28,126		29,180
Property and equipment, net of accumulated depreciation		35,219		24,933
Right-of-use asset		42,528		32,656
Intangible assets, net of accumulated amortization		4,334		2,798
Deferred income taxes, net		140,244		125,676
Other assets		5,394		4,742
Total assets	\$	323,988	\$	270,291
Liabilities and Stockholders' Equity			-	
Current Liabilities:				
Accounts payable and accrued expenses	\$	13,500	\$	12,995
Premiums payable		2,263		1,953
Lease liability		6,776		4,893
Contract liabilities		6,224		6,054
Note payable		6,250		4,375
Total current liabilities		35,013		30,270
Lease liability, net of current portion		64,181		47,335
Note payable, net of current portion		113,530		118,361
Contract liabilities, net of current portion		44,535		42,554
Liabilities under tax receivable agreement		112,394		100,959
Total liabilities		369,653		339,479
Class A common stock, \$0.01 par value per share - 300,000 shares authorized, 21,202 shares issued and outstanding as of September 30, 2022, 20,198 shares issued and outstanding as of December 31,		010		
2021		210		200
Class B common stock, \$0.01 par value per share - 50,000 shares authorized, 16,201 issued and butstanding as of September 30, 2022, 16,909 shares issued and outstanding as of December 31, 2021		163		170
Additional paid in capital		67,238		46,281
Accumulated deficit		(61,282)		(60,671
Total stockholders' equity (deficit)		6,329		(14,020
Non-controlling interests		(51,994)		(55,168
Total equity		(45,665)		(69,188
Total liabilities and equity	\$	323,988	\$	270,291

# Goosehead Insurance, Inc. Reconciliation Non-GAAP Measures to GAAP

This release includes Core Revenue, Cost Recovery Revenue, Ancillary Revenue, Adjusted EBITDA, Adjusted EBITDA Margin and Adjusted EPS that are not required by, nor presented in accordance with, generally accepted accounting principles in the United States ("GAAP"). The Company refers to these measures as "non-GAAP financial measures." The Company uses these non-GAAP financial measures when planning, monitoring and evaluating its performance and considers these non-GAAP financial measures to be useful metrics for management and investors to facilitate operating performance comparisons from period to period by excluding potential differences caused by variations in capital structures, tax position, depreciation, amortization and certain other items that the Company believes are not representative of its core business. The Company uses Core Revenue, Cost Recovery Revenue, Ancillary Revenue, Adjusted EBITDA, Adjusted EBITDA Margin and Adjusted EPS for business planning purposes and in measuring its performance relative to that of its competitors.

These non-GAAP financial measures are defined by the Company as follows:

- "Core Revenue" is a supplemental measure of our performance and includes Renewal Commissions, Renewal Royalty Fees, New Business Commissions, New Business Royalty Fees, and Agency Fees. We believe that Core Revenue is an appropriate measure of operating performance because it summarizes all of our revenues from sales of individual insurance policies.
- "Cost Recovery Revenue" is a supplemental measure of our performance and includes Initial Franchise Fees and Interest Income. We believe that Cost Recovery Revenue is an appropriate measure of operating performance because it summarizes revenues that are viewed by management as cost recovery mechanisms.
- "Ancillary Revenue" is a supplemental measure of our performance and includes Contingent Commissions and Other Income. We believe that Ancillary Revenue is an appropriate measure of operating performance because it summarizes revenues that are ancillary to our core business.
- "Adjusted EBITDA" is a supplemental measure of the Company's performance. We believe that Adjusted EBITDA is an appropriate measure of operating performance

because it eliminates the impact of items that do not relate to business performance. Adjusted EBITDA is defined as net income (the most directly comparable GAAP measure) before interest, income taxes, depreciation and amortization, adjusted to exclude equity-based compensation and other non-operating items, including, among other things, certain non-cash charges and certain non-recurring or non-operating gains or losses.

- "Adjusted EBITDA Margin" is Adjusted EBITDA as defined above, divided by total revenue excluding other non-operating items. Adjusted EBITDA Margin is helpful in measuring profitability of operations on a consolidated level.
- "Adjusted EPS" is a supplemental measure of our performance, defined as earnings per share (the most directly comparable GAAP measure) before non-recurring or non-operating income and expenses. Adjusted EPS is a useful measure to management because it eliminates the impact of items that do not relate to business performance and helps measure our profitability on a consolidated level.

While the Company believes that these non-GAAP financial measures are useful in evaluating its business, this information should be considered as supplemental in nature and is not meant as a substitute for revenues, net income, or earnings per share, in each case as recognized in accordance with GAAP. In addition, other companies, including companies in the Company's industry, may calculate such measures differently, which reduces their usefulness as comparative measures.

10

The following tables show a reconciliation from total revenues to Core Revenue, Cost Recovery Revenue, and Ancillary Revenue (non-GAAP basis) for the three and nine months ended September 30, 2022 and 2021 (in thousands):

	Three Months Ended September 30,			Nir	ne Months Ende	ed September 30,			
		2022	2021		2022			2021	
Total Revenues	\$	57,687	\$	41,681	\$	151,987	\$	111,082	
Core Revenue:									
Renewal Commissions <sup>(1)</sup>	\$	16,485	\$	10,969	\$	41,233	\$	29,036	
Renewal Royalty Fees <sup>(2)</sup>		21,574		13,206		54,446		33,622	
New Business Commissions <sup>(1)</sup>		6,215		6,013		18,312		16,573	
New Business Royalty Fees <sup>(2)</sup>		4,866		4,003		13,979		10,840	
Agency Fees <sup>(1)</sup>		2,740		3,050		8,491		8,579	
Total Core Revenue		51,880		37,241		136,461		98,650	
Cost Recovery Revenue:									
Initial Franchise Fees <sup>(2)</sup>		3,056		1,680		7,943		4,570	
Interest Income		363		301		1,012		841	
Total Cost Recovery Revenue		3,419		1,981		8,955		5,411	
Ancillary Revenue:									
Contingent Commissions <sup>(1)</sup>		1,962		2,388		5,640		6,819	
Other Franchise Revenues <sup>(2)</sup>		426		71		931		202	
Total Ancillary Revenue		2,388		2,459		6,571	_	7,021	
Total Revenues	\$	57,687	\$	41,681	\$	151,987	\$	111,082	

(1) Renewal Commissions, New Business Commissions, Agency Fees, and Contingent Commissions are included in "Commissions and agency fees" as shown on the Condensed Consolidated statements of operations.

(2) Renewal Royalty Fees, New Business Royalty Fees, Initial Franchise Fees, and Other Franchise Revenues are included in "Franchise revenues" as shown on the Condensed Consolidated statements of operations.

The following tables show a reconciliation from net income to Adjusted EBITDA and Adjusted EBITDA Margin (non-GAAP basis) for the three and nine months ended September 30, 2022 and 2021 (in thousands):

	Thr	ee Months Er	ptember 30,	Nii	ne Months End	led Sep	otember 30,	
		2022		2021		2022		2021
Net income	\$	3,040	\$	5,368	\$	46	\$	7,415
Interest expense		1,414		756		3,411		1,903
Depreciation and amortization		1,809		1,188		5,043		3,320
Tax expense (benefit)		(666)		(2,575)		(104)		(2,646)
Equity-based compensation		5,395		1,851		16,356		5,644
Other income		—		(7)		—		(146)
Adjusted EBITDA	\$	10,992	\$	6,581	\$	24,752	\$	15,490
Adjusted EBITDA Margin <sup>(1)</sup>		19 %	ó	16 %		16 %		14 %

(1) Adjusted EBITDA Margin is calculated as Adjusted EBITDA divided by Total Revenue (\$10,992/\$57,687), and (\$6,581/\$41,681) for the three months ended September 30, 2022 and 2021, respectively. Adjusted EBITDA Margin is calculated as Adjusted EBITDA divided by Total Revenue (\$24,752/\$151,987), and (\$15,490/\$111,082) for the nine months ended September 30, 2022 and 2021, respectively.

The following tables show a reconciliation from basic earnings per share to Adjusted EPS (non-GAAP basis) for the three and nine months ended September 30, 2022 and 2021. Note that totals may not sum due to rounding:

	Thre	e Months Er	September 30,	Nine Months Ended September 30				
		2022		2021	2022			2021
Earnings per share - basic (GAAP)	\$	0.09	\$	0.21	\$	—	\$	0.27
Add: equity-based compensation <sup>(1)</sup>		0.14		0.05		0.44		0.15
Adjusted EPS (non-GAAP)	\$	0.24	\$	0.26	\$	0.44	\$	0.42

(1) Calculated as equity-based compensation divided by sum of weighted average Class A and Class B shares [\$5.4 million/(20.9 million + 16.4 million)] for the three months ended September 30, 2022 and [\$1.9 million/ (19.6 million + 17.3 million)] for the three months ended September 30, 2021. Calculated as equity-based compensation divided by sum of weighted average Class A and Class B shares [\$16.4 million/(20.5 million + 16.7 million)] for the nine months ended September 30, 2022 and [\$5.6 million/ (18.9 million + 17.9 million)] for the nine months ended September 30, 2022 and [\$5.6 million/ (18.9 million + 17.9 million)] for the nine months ended September 30, 2022 and [\$5.6 million/ (18.9 million + 17.9 million)] for the nine months ended September 30, 2022 and [\$5.6 million/ (18.9 million + 17.9 million)] for the nine months ended September 30, 2022 and [\$5.6 million/ (18.9 million + 17.9 million)] for the nine months ended September 30, 2022 and [\$5.6 million/ (18.9 million + 17.9 million)] for the nine months ended September 30, 2022 and [\$5.6 million/ (18.9 million + 17.9 million)] for the nine months ended September 30, 2021.

# Goosehead Insurance, Inc.

# Key Performance Indicators

	Sept	tember 30, 2022	Dec	ember 31, 2021	L	September 30, 2021
Corporate sales agents < 1 year tenured		241		293		301
Corporate sales agents > 1 year tenured		170		213		201
Operating franchises < 1 year tenured (TX)		66		57		56
Operating franchises > 1 year tenured (TX)		237		214		206
Operating franchises < 1 year tenured (Non-TX)		399		333		335
Operating franchises > 1 year tenured (Non-TX)		701		594		542
Policies in Force		1,238,000		1,011,000		948,000
Client Retention		88 %	)	89 %	)	89 %
Premium Retention		98 %	)	93 %	)	92 %
QTD Written Premium (in thousands)	\$	615,575	\$	407,291	\$	434,752
Net Promoter Score ("NPS")		90		91		92